

Compact Survey

Hertfordshire
Compact
Working Together Better Together



connecthertfordshire
community hub

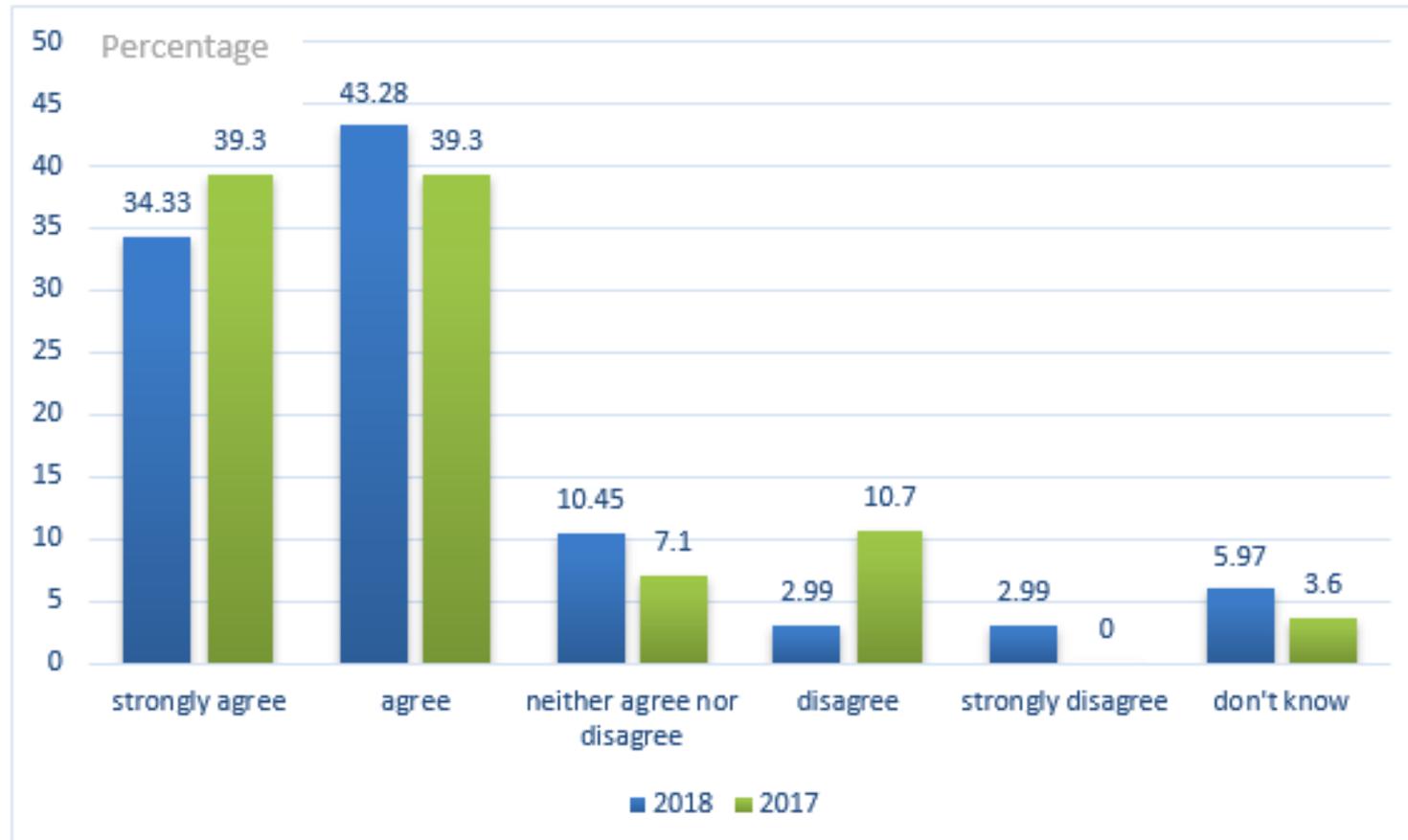
Survey 2018

- When? 6 weeks from 4th October until 16th November 2018
- How? available online via Survey Monkey and also in paper format at the Voluntary Sector Conference.
- Response? up on last year with 68 people responding, compared with 28 responses in 2017.
- Who? About a third of responses were from the statutory sector, two thirds from the voluntary sector

Is the Compact important?

Over 75% of respondents for both 2018 and 2017 said yes

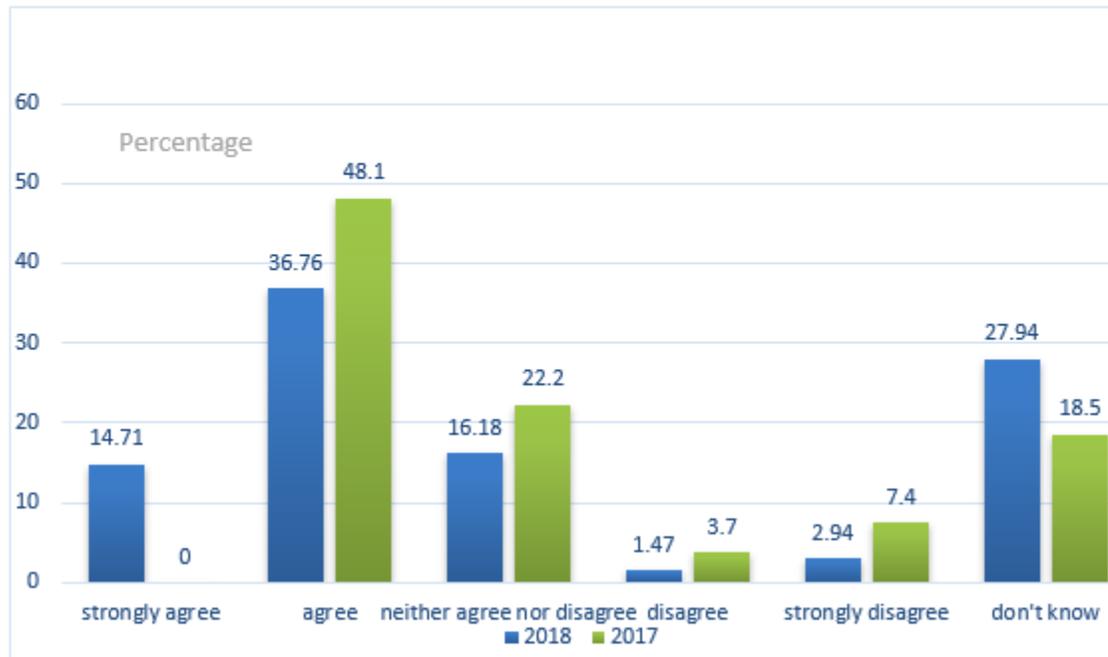
Question 1) The Hertfordshire Compact is important.



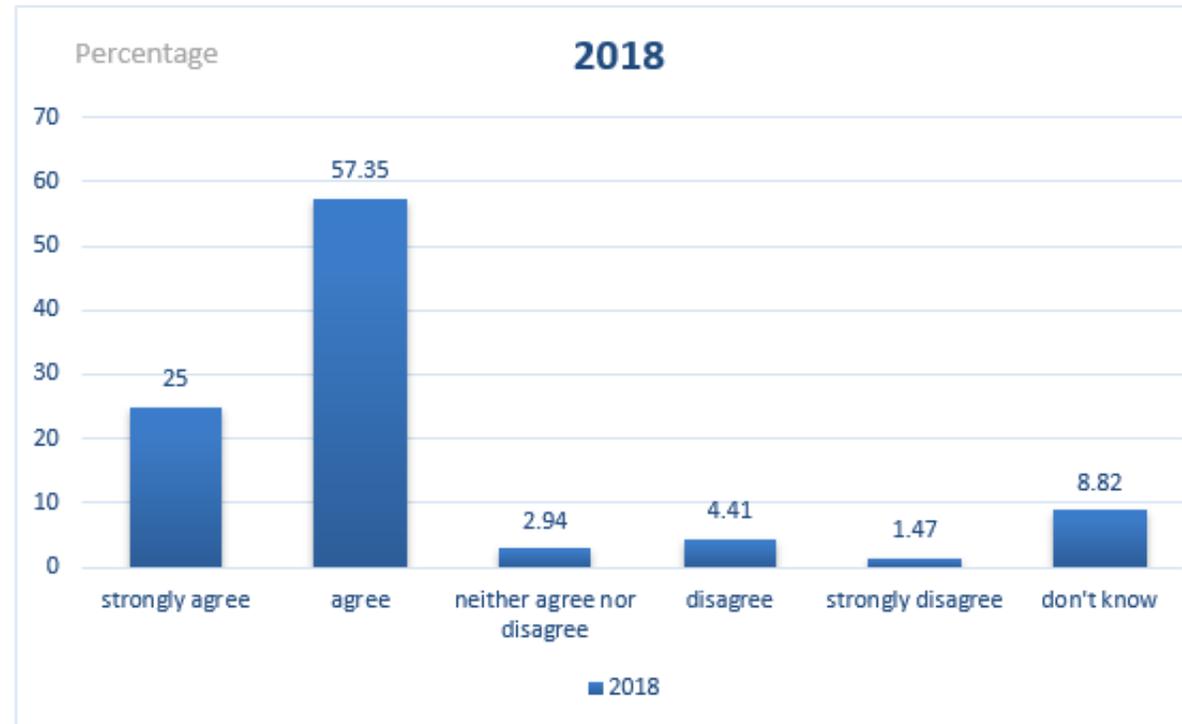
Awareness is increasing

51% (48%) respondents say the Compact Website is a useful resource and 82% know there is a Compact Forum open to all

Question 6) The Hertfordshire Compact Webpage is a useful resource



Question 7) I know there is a compact Forum which is open to all



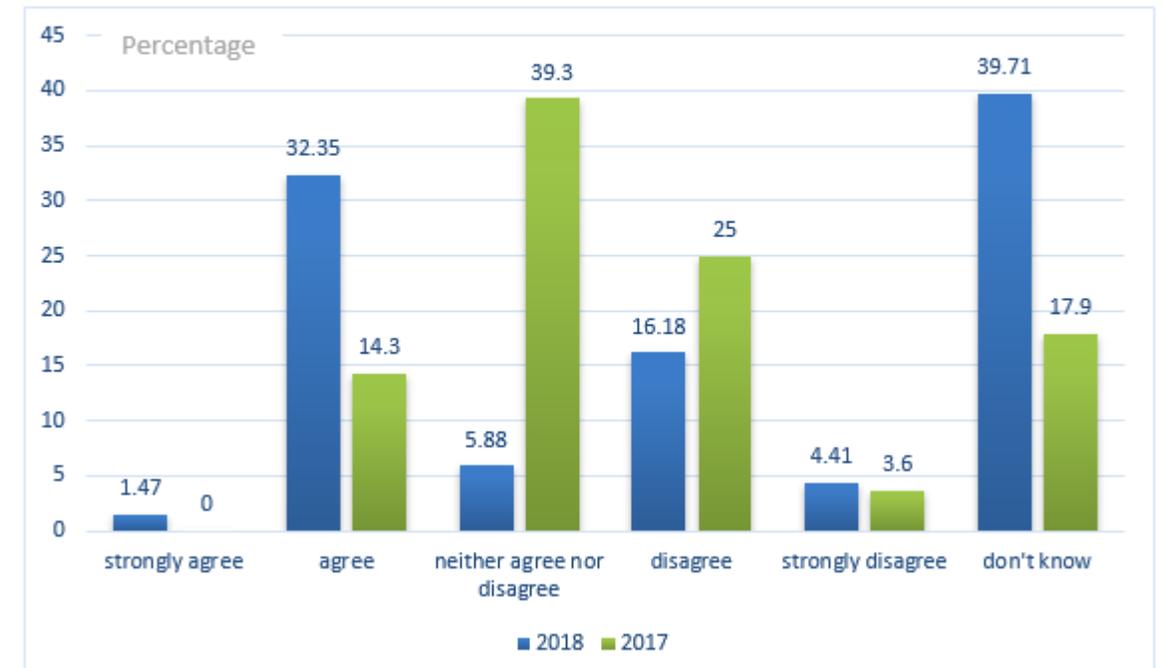
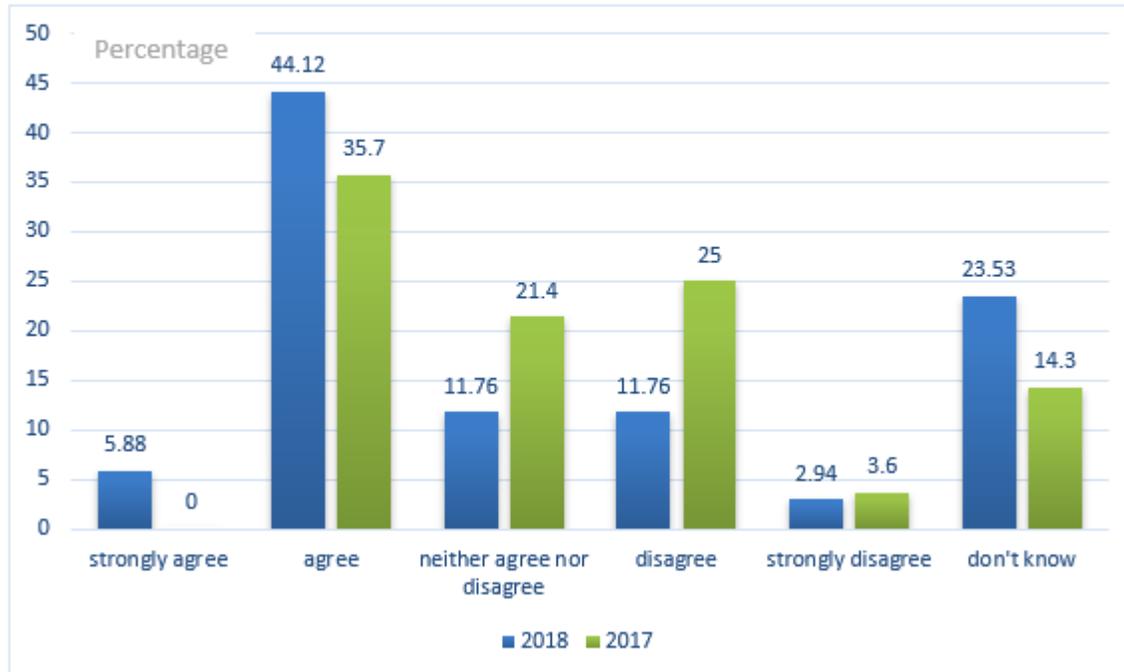
Organisations act consistently with Compact standards and protocols?

50% (35%) voluntary sector agencies

33%(14%) respondents statutory agencies

Question 8) I believe voluntary sector groups are broadly aware of the Compact and act consistently with its standards and protocols

Question 9) I believe statutory agencies are broadly aware of the Compact and act consistently with its standards and protocols



This seems to be the usual sit round and talk and actually spend lots of time and resources getting nowhere. Clicked on a link for the Herts Compact and learnt nothing - don't think it was even the correct page. Still unaware of what it actually is and what the aims are. Totally confused.com Funds being spent doing very little here.

Market it better and ensure you engage with key stakeholders

It's lip service.

This is the first I have heard of this initiative. Please let organisations know more about what you do

The Compact is a great resource for partnership work - Shared values and principles pave the way for a thriving community.

I think the COMPACT is a good thing because it signals to VCS that statutory agencies are happy to sign-up to a framework. The relationship between statutory and third sectors will always be unequal. The value of the COMPACT would increase if the forum started to explore what this means in practice and how increased knowledge and understanding of the relationship can help all agencies.

Ensure that commissioning managers and best value teams within the local authority are aware of it and uphold the values it is based upon

Already aware of the organisation but not really aware of the impact it has.

It needs high level leadership to raise its profile and importance

Opportunity to air concerns about organisations not following the compact when they have signed up to it and how to have the discussion with those organisations to improve outcomes for all.

Filtering info thru/cascading. CEOs surely know but have they passed info on?

The Forum is helpful for wider discussion and as an opportunity to help create new partnerships

I am aware of various organisations but not fully aware of what they do. I have to say that there are many county organisations with similar names Herts "Connect" and Herts "Compact" e.g. Carers in Herts, Health & Wellbeing Herts, Herts Community Foundation, Herts Community Solutions, Herts Community Trust, Herts Help, Herts Community Rural Action etc. I expect there are lots more. Plus the various charity voluntary organisations. Is it possible to bring things together in a more structured and clear way? I hope that I am not being too picky.

Are you satisfied that Compact is visible to each sector? Clearly not otherwise why this survey. What do you see the value to each sector is? I do not believe this is clear to the voluntary sector.

Promotion of the website. Promotion on Social Media to VCS Branches of the forum at local level to network, share best practice etc.

Highlights and action

Progress in understanding with an increase in people knowing about the Compact, and feeding back more positive responses.

But also a large number of “don’t know” responses, which needs to be addressed

The range of comments gives greater insight + understanding as to where the challenges are

An increasingly positive picture but with still more work to be done, in particular

1. Simplify the Compact process and the key message
2. Increase communication to raise awareness of the Compact, especially around its value and impact
3. Scope for the logo to be used more widely as a positive symbol promoting the values of the Compact and its members and inspiring trust and confidence in partnership working